

This website is run by Hethersgill Parish Council.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

You may click on our Wheelchair symbol to access in-built accessibility tools on our website, such as font sizes, contrast, font and greyscale.

We recommend that you use the most up-to-date version of your browser as all modern browsers allow you to change colours and font sizes. We've tried to create a site which doesn't get in the way when you change these settings.

For advice on changing settings, check out the [BBC's accessibility pages](#).

You can choose your operating system (e.g Windows), your Browser (e.g Chrome / Firefox / Microsoft Edge) and the problem you're trying to fix. You'll then get lots of relevant advice on accessibility settings.

Screen readers

A screen reader is a program which reads out the information displayed on your computer to you. Screen Readers can be useful to enable blind and partially sighted people to browse the internet and carry out other tasks using their computer.

There are a variety of Screen Readers available via the internet. The following websites contain information regarding accessibility software and resources:

- [BBC My Web My Way](#)
- [Using assistive and accessible technology](#)

Plain English

We try to write in plain English and avoid jargon. If you don't understand something, please let us know.

How accessible this website is:

Accessibility Features

- The site has been created with a combination of HTML5, CSS and Javascript.
- All informational images contain an ALT tag.
- All pages have valid HTML.

- All pages have a 'skip to main content' link.
- The website offers full functionality in modern browsers on PC, Mac, Tablets and Smartphones

We know some parts of this website are not fully accessible:

- Some parts may not be fully compatible with screen readers.
- Most older PDF documents are not fully accessible to screen reader software.

What to do if you cannot access parts of this website

If you need information on this website in a different format please contact the Parish clerk using the details below:

- email: clerk@hethersgill.org.uk

We'll consider your request and reply within 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

The Clerk
Hethersgill Parish Council
Hill House
Walton
Brampton
CA8 2DY

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Hethersgill Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. Accessibility of the website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plug-ins installed on your computer:

- HTML 5
- WAI-ARIA
- CSS
- JavaScript

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Non compliance with the accessibility regulations

- most older PDF documents aren't fully accessible to screen reader software
- you can't modify the line height or spacing of text

Improvements will be made if and when resources allow.

Disproportionate burden

Hethersgill Parish Council is a small body with limited resources. Web pages will meet accessibility standards. However, most content is in the form of pdf files and to a lesser extent, documents in Word or Excel format. Creating some documents, especially those containing photocopied material from external sources or tabulated data such as accounts, to meet accessibility standards may represent a disproportionate burden.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix agendas and related papers, minutes, financial documents and newsletters.

If you wish to obtain one of these files from our archive as a more accessible pdf file or Word document, please contact clerk@hethersgill.org.uk with your particular request and contact details.

Any new PDFs or Word documents we create for the website will meet accessibility standards.

How we tested this website

A representative sample of pages on this website was last tested on 11 August 2020 by ourselves using the following online automated auditing tools:

- [AChecker web accessibility checker](#)
- [SortSite - Accessibility Checker and Validator](#)
- [Wave accessibility checker](#)
- [Siteimprove](#)

Sample pages were also tested manually for keyboard-only accessibility and were also tested with NVDA screen reader. We tested our main website platform, available at <https://staniwixrural.co.uk>

This statement was updated on 25 August 2020.